Community Action

Alger-Marquette

Community Needs Assessment

2020

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Agency Goals:

GOAL 1 :

People with low-income become more self-sufficient.

GOAL 2 :

Help low-income people, especially vulnerable populations, achieve their potential by strengthening families and other supportive systems.

GOAL 3 :

Low-income people take pride and ownership in our community.

GOAL 4 :

Improve conditions in which low-income people live.

GOAL 5 :

Our network of supporters and partner service providers is expanded.

GOAL 6 :

CAAM's capacity for achieving greater results is expanded.

Our Board of Directors:

Alger County Residents

Joseph (Pepper) VanLandschoot

Dave Torongo

Mary Ann Froberg

Sheila Graves

Marquette County Residents

Johnny DePetro

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David Torongo, Chairperson
Don Kristola, Vice-Chairperson
Mike Morgan, Treasurer
John Fegan, Secretary

Executive Director:
Michelle LaJoie

Executive Summary

Community Action Alger-Marquette serves the communities in Alger and Marquette Counties. Through the partnerships of over 30 community organizations, CAAM uses collaboration to assist the most vulnerable populations and help them thrive through community nutrition programs, early childhood education programs, housing services and more.

An important part of continuing to serve this community through excellence involves listening to the needs of the community and responding accordingly. Through surveys, interviews with community partners and data analysis, CAAM is assessing and responding to the current needs of this community. Although this report is a requirement that all Community Action agencies must comply with, we see it as much more than an obligation. We hope that through this data, we will be able to assess our strengths, weaknesses and areas of growth that will allow us to develop a revised plan of action moving forward in serving this community.

As you move through this report, you will see the lack of affordable housing, mental health services and transportation are recurring themes. The biggest barriers to receiving services are that people are unaware of services available or don't know where to go for assistance. There were also several statements raised concerning an increasing number of people "falling through the cracks" of services due to being slightly above the income eligibility threshold. These concerns are consistent with research from the ALICE project. "ALICE" stands for "Asset Limited, Income Constrained, Employed" and refers to people who are working, but still struggle to afford basic needs. In Alger and Marquette Counties between 2010 to 2017, the percentage of ALICE households increased by 11% and 9% respectively.

CAAM leverages resources by collaborating with many nonprofits and agencies in both counties. Interviews with a sample of partners indicated their appreciation for CAAM's partnership while also requesting more information about CAAM's services to further explore collaboration efforts. Knowing this information will help us in setting our priorities as an agency moving forward.

Methodology

In order to utilize the resources of our community, Grow & Lead: Community and Youth Development was contracted to partner with CAAM in completing this report. Grow & Lead developed a 24-question survey that assessed the greatest needs, barriers to accessing those needs, demographic profile of service recipients and outline of service providers. The surveys were distributed online through community partners, posted on CAAM and Grow & Lead websites and sent via email blasts. The surveys were offered as a paper copy to customers and to community members during focus groups or other data-gathering events. A total of 241 responses were collected between February 20, 2020 and March 17, 2020 in order to have the most complete data set as possible to be analyzed.

Focus groups were held in Marquette and Alger Counties in order to collect data through conversation, allowing anecdotal data to be taken into consideration. This method of data collection allows for those uncomfortable or unfamiliar with technology to contribute in a way they are comfortable. The conversations that took place at these focus groups were organized and analyzed to find commonalities in community needs and gaps in services.
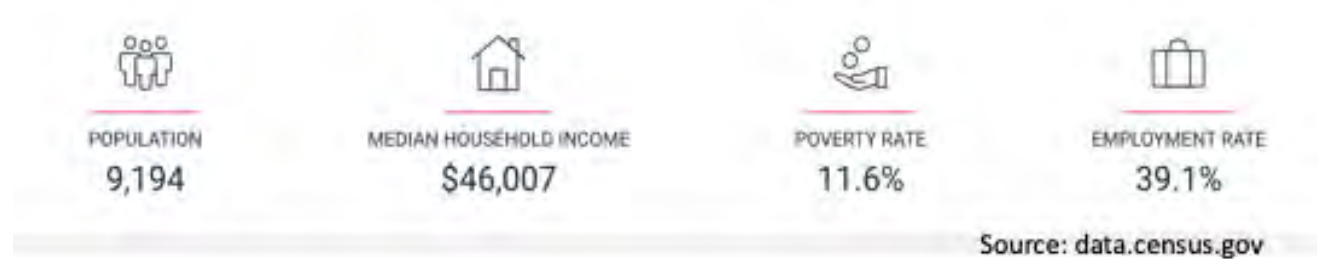
Interviews were conducted with the executives from seven community organizations. These interviews helped us better understand the needs and weaknesses in our community.

Population data, including poverty levels and other demographics were gathered from the U.S. Census Bureau, American Community Survey, and the ALICE report. Locally sourced data were gathered from the 2018 Upper Peninsula Community Health Needs Assessment, Marquette County 2015 Aging Services Survey and Community Foundation of Marquette County.
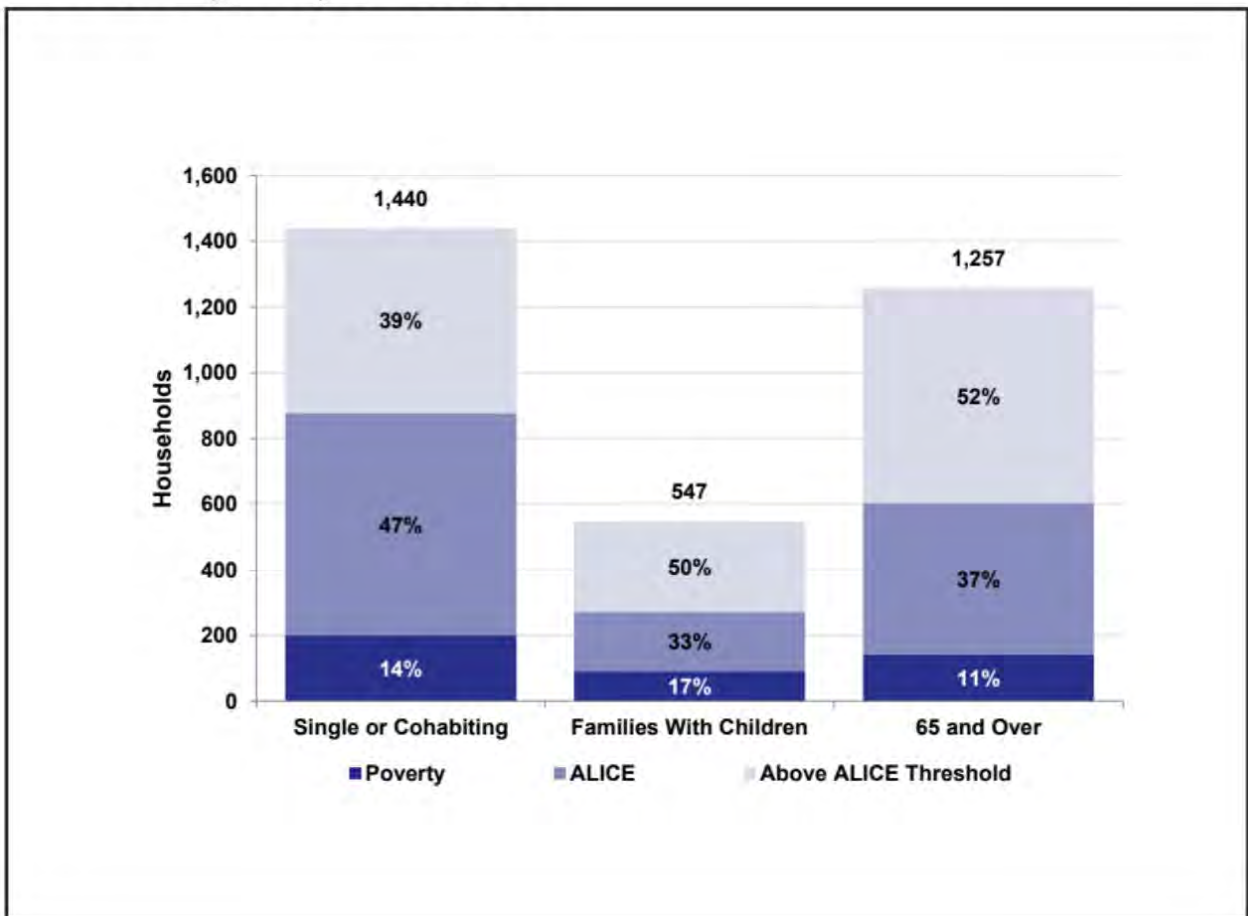
Demographics

Alger County is the 12th largest county in Michigan by area, covering 914.8 square miles. Yet with a population of less than 10,000 people, it is rural and remote.

POPULATION	MEDIAN HOUSEHOLD INCOME	POVERTY RATE	EMPLOYMENT RATE
9,194	$46,007	11.6%	39.1%

Source: data.census.gov

19ALICE_Report_CountyPages_MI_2.15.19.pdf

Household Types by Income, 2017

Single or Cohabiting: 1,440 — Above ALICE Threshold 39%, ALICE 47%, Poverty 14%

Families With Children: 547 — Above ALICE Threshold 50%, ALICE 33%, Poverty 17%

65 and Over: 1,257 — Above ALICE Threshold 52%, ALICE 37%, Poverty 11%

Legend: Poverty, ALICE, Above ALICE Threshold

Marquette County is the largest county in Michigan by area, covering 1,808 square miles. Marquette is also the largest county in the Upper Peninsula by population.

POPULATION	MEDIAN HOUSEHOLD INCOME	POVERTY RATE	EMPLOYMENT RATE
66,939	$50,771	16.4%	53.3%

Source: data.census.gov
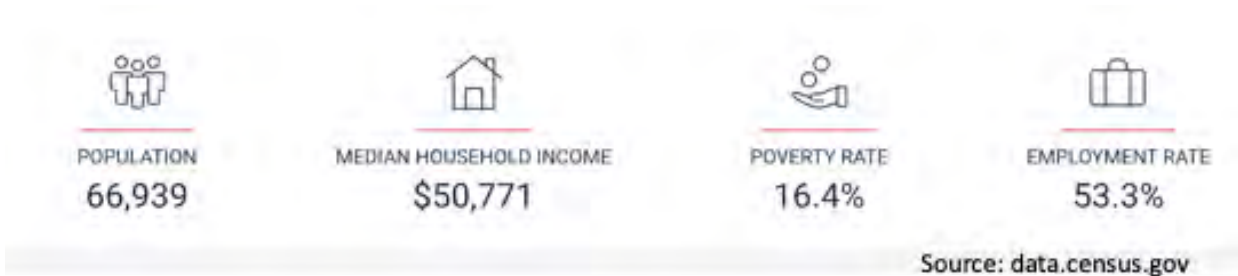
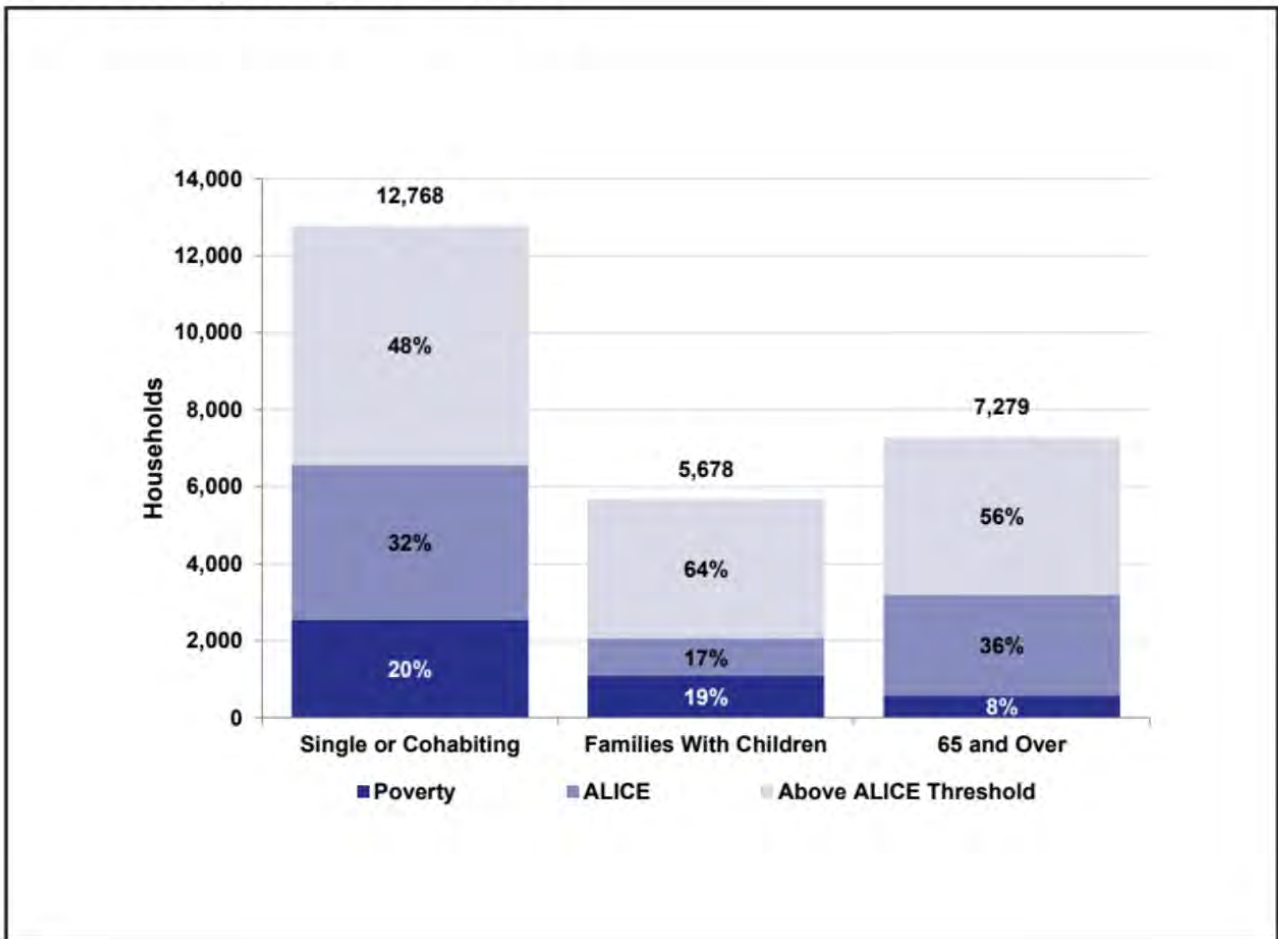19ALICE_Report_CountyPages_MI_2.15.19.pdf

Household Types by Income, 2017

Although Alger County has a lower employment rate and fewer adults with a higher education, the poverty level of Alger County is less than Marquette County. Yet the poverty level statistic can be misleading when considering additional economic conditions. Alger County has a greater percentage of population living below the sustainable ALICE threshold and more children living in poverty than Marquette County. The percentage of children, ages 0-17, living in poverty in Alger County declined from 22.7% in 2011 to 18.5% in 2018. The trend is similar in Marquette County with 2011 and 2018 figures of 20.6% and 14.8% respectively.
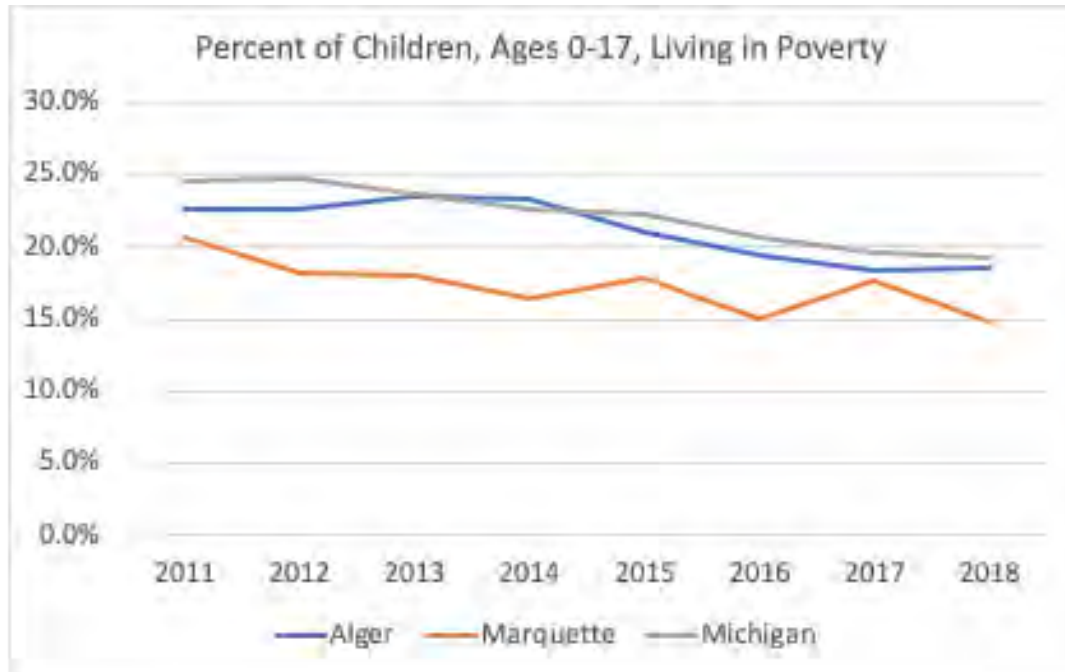
This chart compares the percent of children living in poverty residing in Alger County, Marquette County and state-wide. The data source is Annie E. Casey Foundation Kids Count Data Center.

Survey Results

The survey was distributed via paper and online to residents in Marquette and Alger Counties. Paper copies were given to all customers and distributed during community events. A link to complete the survey was emailed and posted on social media and websites.

There were a total of 241 responses. Alger County represented 12.9% of the responses which is consistent with the two-county population distribution.

Participants' ages range from 20 to over 85. The majority (59.7%) of participants were between 30 and 59 years old. When looking at data for the participants reporting less than $15,000 annual income, the age distribution is skewed toward seniors. Participants that are 65 or older comprised 22.6% of all responses, but 31.3% of responses with the lowest incomes.

Consistent with total population demographics for CAAM's service area, 94.1% of participants were white, 3.6% were American Indian or Alaskan Native, and the remaining 2.3% were more than one race.
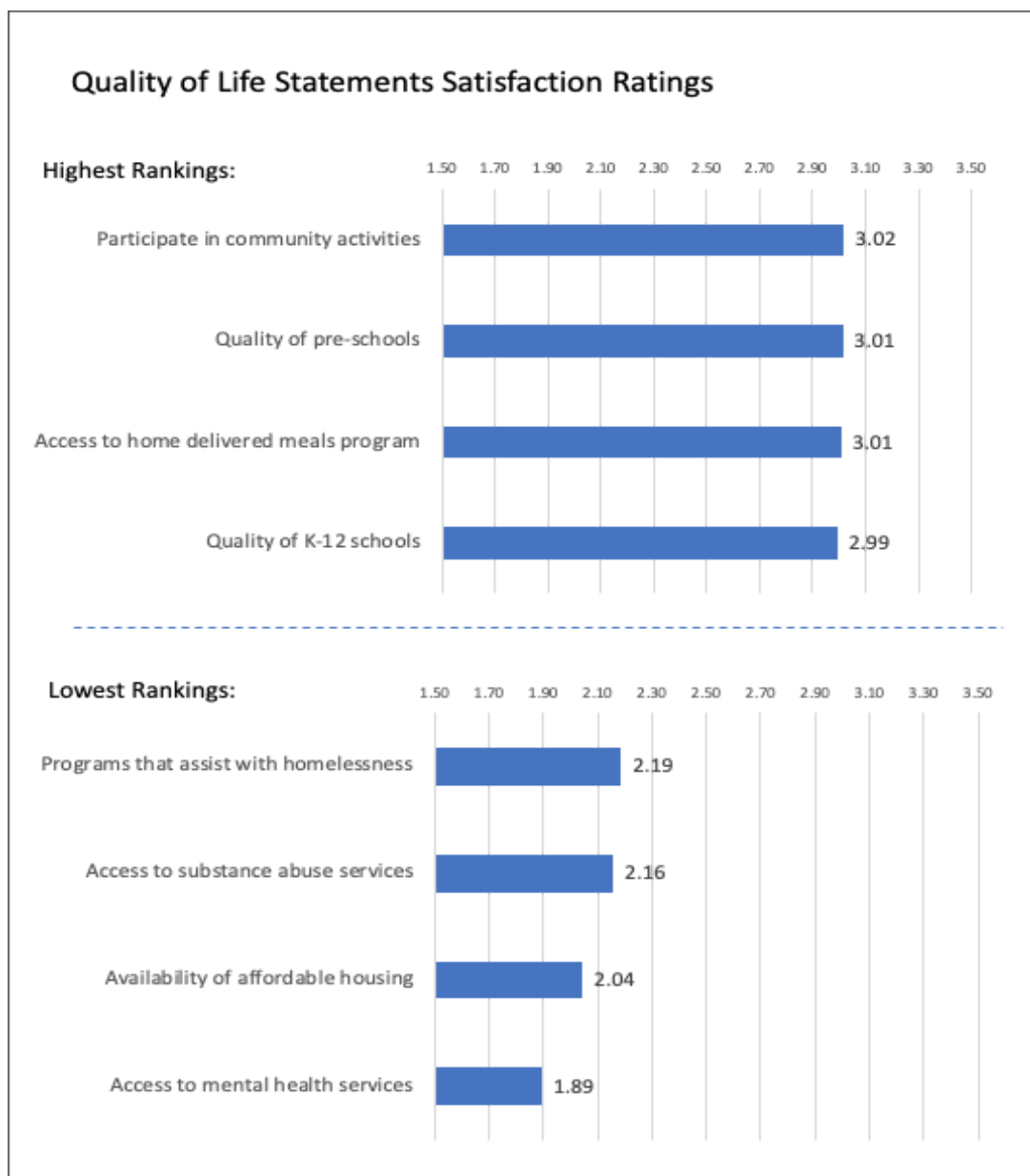
This survey included participants of any income level with the ability to compare lower income to higher income responses. As shown in the chart below, annual income levels for participants were somewhat evenly distributed across a wide range, except for those over $150,000.

Household income levels reported by survey participants.

Participants were asked to rate various quality-of-life statements for their respective communities. The statements with high rankings denote that participants believe those indicators are going well in the community and contribute positively to their quality of life. The

statements with low rankings denote a lack of access to, or satisfaction with, those indicators. The low-ranking items of affordable housing and mental health services are consistent with comments made during the focus groups and interviews.

Quality of Life Statements Satisfaction Ratings

Highest Rankings:

Indicator	Rating
Participate in community activities	3.02
Quality of pre-schools	3.01
Access to home delivered meals program	3.01
Quality of K-12 schools	2.99

Lowest Rankings:

Indicator	Rating
Programs that assist with homelessness	2.19
Access to substance abuse services	2.16
Availability of affordable housing	2.04
Access to mental health services	1.89

The top chart lists the quality-of-life indicators most prevalent in the community. The bottom chart lists the indicators that need improvement. The numerical scales are 1-4.

When asked what they would choose if CAAM could only offer them <u>one</u> service, the service most selected was Head Start / Great Start Readiness Program (GSRP) at 20.3%. The next service priority, weatherization, was over six percent less at 14.1%. It is interesting to note the

differences in prioritization between all survey responses and those with incomes of less than $30,000/year and those with incomes less than $15,000/year. Below is a table comparing these data. The services are in order of most chosen to least chosen. The first column of percentages, labeled "ALL" is the response from all survey participants. The next column reports answers for those who also reported their annual household income levels between $0 - $29,999. The third column limits the responses to those reporting annual household income of less than $15,000. Twenty-nine comments were provided in the "Other" service option. Of those comments, 14% were related to transportation needs, 28% mentioned mental health services, and 21% applied to housing or homelessness.

If you could choose only ONE service to receive from CAAM, what would it be?

Answer Choices	ALL	Inc < $30k	Inc < $15k
Head Start / Great Start Readiness Program (GSRP)	20.3%	7.8%	9.4%
Weatherization	14.1%	14.1%	6.3%
Home Delivered Meals	13.7%	21.9%	25.0%
ESG-Emergency Solutions Grant / Homeless Assistance	12.9%	17.2%	21.9%
CSFP-Commodity Supplemental Food Program	12.0%	20.3%	25.0%
Other (please specify)	12.0%	12.5%	6.3%
SSVF-Supportive Services for Veteran Families	7.1%	0.0%	0.0%
Congregate Meals	3.7%	1.6%	0.0%
Early Head Start	2.1%	0.0%	0.0%
TEFAP-The Emergency Food Assistance Program	2.1%	4.7%	6.3%

This chart compares the prioritization of services from survey responses by income levels. The first column is all responses. The second column is responses from participants with annual household income of less than $30,000 and the right column are survey responses from participants with annual household incomes of less than $15,000.

You can't pick one, they are all needed. ~ Survey Participant

Participants were then asked to select the top **three** most important concerns to them at that time. The graph below shows the percentage of participants that chose each concern and also the percentage of participants in the lowest income level who chose each concern. Affordable

housing ranks first as the most important concern for all participants. Transportation and Senior Services are consistent in prioritization between both data sets. The largest discrepancy is Food Assistance/Access to Food.
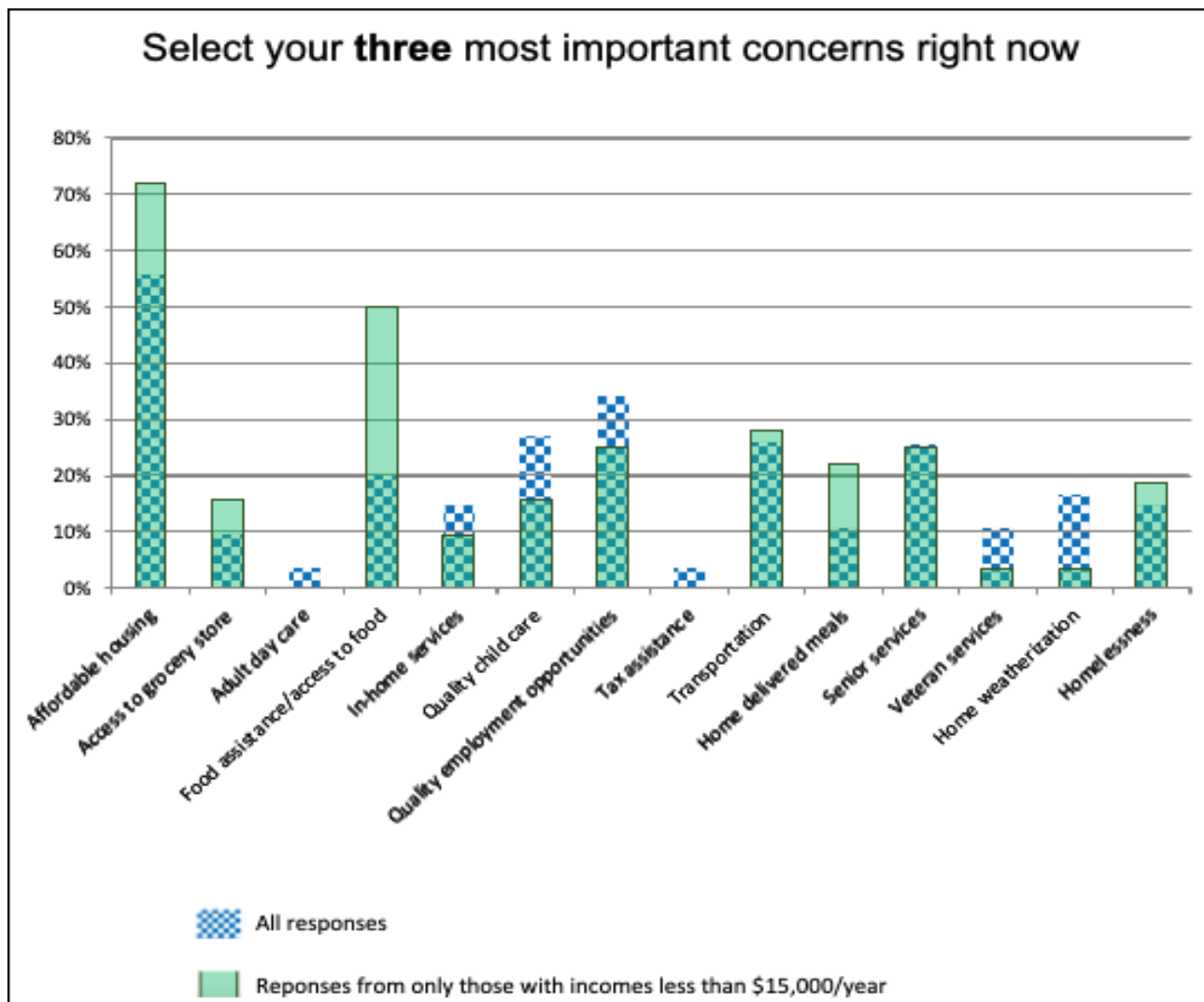
This graph depicts the top three concerns of survey participants. The columns in checked format are the results of all responses and the columns in solid are responses from participants with an annual household income less than $15,000.

Reviewing a list of common community problems, participants were asked to identify the three most critical issues applicable to their communities. Mental health services, affordable housing and substance abuse were clearly identified in both low income data subset and all responses.

In the low income data subset there was a delineation between the top four priorities versus other issues. Affordable housing was the top priority by a 10% margin followed by mental health services and substance abuse. Homelesness was the fourth priority.
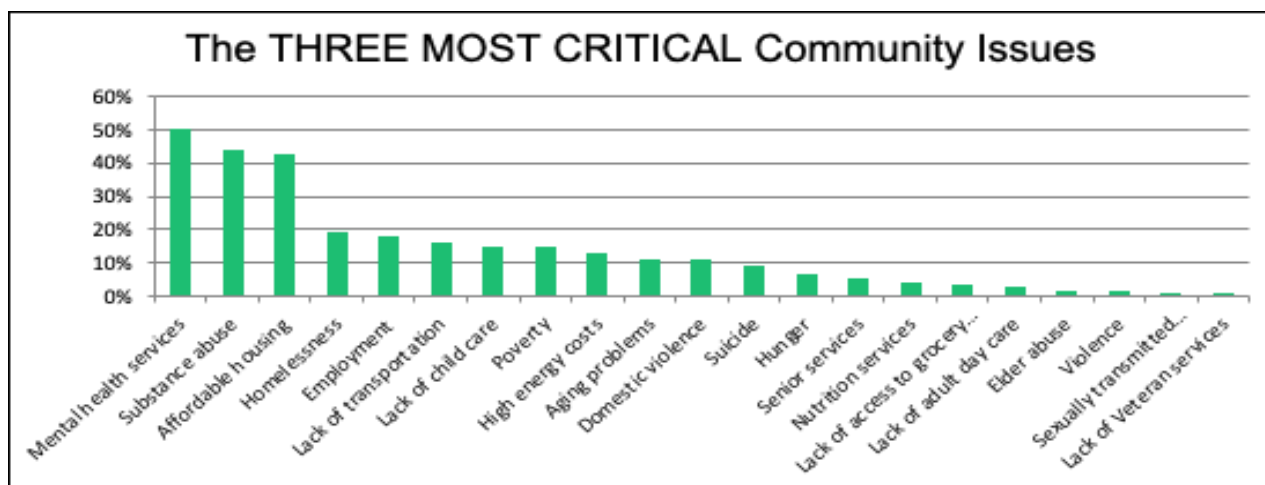
This chart lists the community issues selected by all survey participants, in order of priority.

When comparing data from Alger County residents versus the full survey report, clearly affordable housing is needed. The chart below are responses from Alger County. Over 67% of participants identified affordable housing as one of the top three priorities.

Three Most Critical Issues in Alger County

ANSWER CHOICES	RESPONSES
▼ Lack of affordable housing	67.74%
▼ Substance abuse	51.61%
▼ Mental health services	48.39%

The survey asked the participants to select the top five services they would most like to see continued in the community. In the survey, the services were listed randomly and provided an opportunity for CAAM to better understand the needs and priorities of the macro community.

Select the top five services you want to see continued.

Answer Choices	Responses
Community mental health services	66.2%
Public transportation	48.9%
Substance abuse services	41.1%
Housing assistance	40.7%
Food pantries	32.0%
Head Start	31.2%
Home delivered meals	30.7%
Homeless prevention	29.4%
Veteran assistance	21.2%
Utility bill assistance	21.2%
In-home services	19.9%
Retired and Senior Volunteer Program (RSVP)	17.3%
Early Head Start	14.3%
Commodity Supplemental Food Program/TEFAP	13.9%
Congregate meals (meals at senior centers)	13.0%
Personal care services	11.3%
Weatherization	8.7%
Tax preparation services	3.5%

"Lack of assistance to those who don't meet guidelines by a small margin and are falling through the cracks because they can't make ends meet but they don't qualify for what's out there."

~ Survey Participant

Focus Group Results

A focus group specifically designed for this project was held in Munising, Alger County. Recent town halls and focus groups were conducted by the Community Foundation of Marquette County in Ishpeming and Gwinn, Marquette County. Information from all of these events has been used for this assessment. Housing and transportation were mentioned by participants during every session although each micro-geography raised different concerns within those categories. In the western end of Marquette County, housing is affordable but there is a lack of variety and quality available. In Gwinn, particularly KI Sawyer, there is a need for quality housing and transportation. There is a disconnect between employment opportunities and affordable housing as most employers are located in Marquette and affordable housing is 30 minutes away at KI Sawyer. Often, public transportation is lacking between Marquette and KI Sawyer for the times of day employees would need to commute. Several times, transportation needs were mentioned as "reliable transportation" meaning the participants do not consistently have access to, or own, a reliable vehicle, and public transportation is not available.

Alger County has a unique need when it comes to affordable housing as a recent increase in tourism has increased property taxes. Additionally, rental units have decreased as many landlords converted rental properties into vacation rental homes.

Partner Interviews

Interviews were conducted with the following nonprofits and agencies that partner with CAAM to help alleviate poverty:
- Child Abuse and Neglect Prevention Council

- Great Lakes Recovery Centers
- Marquette-Alger Regional Educational Services Agency (MARESA)
- Negaunee Senior Center
- Pathways Community Mental Health
- Upper Peninsula Health Plan
- YMCA of Marquette County

Overall, all interviewees felt CAAM was a valuable partner. Collaboration and partnership are strengths in our region. Again, common themes were transportation and mental health. Several interviewees mentioned customers cancelling appointments due to transportation issues. They also mentioned the difficulty recruiting and retaining mental health providers, especially psychiatry. Although mental health services are beyond CAAM's purview, it is included in this assessment as research suggests a strong correlation with poverty. Another concern raised was isolation. It is a community quality-of-life weakness and barrier to receiving services.

In addition to transportation and isolation, interviewees felt other barriers to services included confusion about how to navigate the system and people not knowing what services are available. In the 2015 Marquette County Aging Services study, the number one reason for inability to access senior services was "I don't know where to find them."

Barriers to Getting Resources or Assistance
(Income less than $15,000/year)
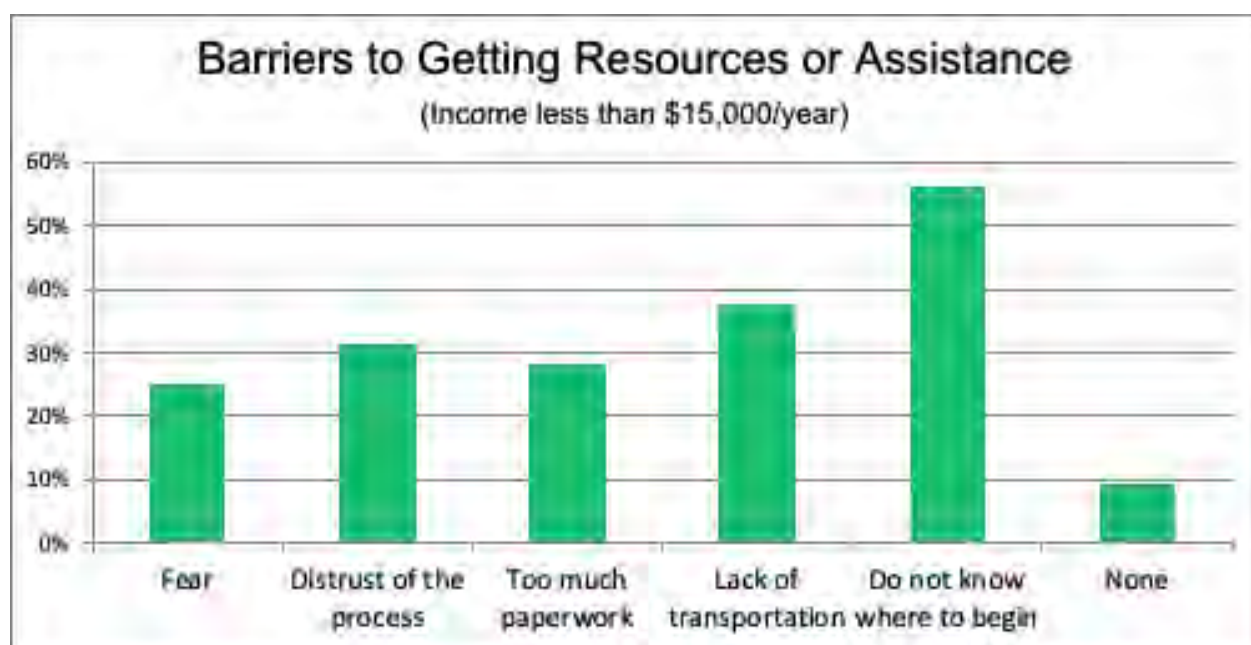
This chart lists the barriers to receiving services for participants with the lowest range of income.

When asked how CAAM can help, the overarching theme was to provide updates to the partner organizations on available services. The interviewees appreciated CAAM's participation at various multi-disciplinary coalition meetings and were also interested in speaking with CAAM individually to explore expanding partnerships. CAAM is well-known for working to increase access to affordable housing. Some partners would like to see collaboration expanded to increase the availability of affordable, community housing such as senior living and transitional housing for substance abuse recovery.

Community Action Alger-Marquette
1125 Commerce Drive
Marquette, MI 49855
Phone: 906-228-6522

Appendix - Focus Group Flyer

COMMUNITY ACTION ALGER-MARQUETTE

COMMUNITY NEEDS ASSESSMENT FOCUS GROUP

Let your voice be heard on the needs of Alger County.

WEDNESDAY, MARCH 4, 2020
5-7 P.M.
MUNISING HIGH SCHOOL CAFETERIA

Topics include:
- Transportation
- Weatherization
- Nutrition Programs
- Early Childhood Education
- Homeless Assistance
- Veterans Services

ALGER-MARQUETTE
COMMUNITY ACTION
HELPING PEOPLE • CHANGING LIVES

Appendix - Focus Group Agenda

ALGER-MARQUETTE
COMMUNITY ACTION
HELPING PEOPLE • CHANGING LIVES

Community Needs Assessment
Alger County Community Discussion
March 4, 2020
Munising High School

Thank you for coming tonight!

- Welcome

- Purpose and goals of discussion

- Group standards

- Introductions

- Five stations of discussions
    1. Nutrition & Food Access
    2. Employment & Finance
    3. Childcare & Education
    4. Housing, Weatherization & Transportation
    5. Veterans Services

- Wrap-up

Haven't taken the survey yet? Go to www.surveymonkey.com/r/CAAM-CNA or use this QR code to access:

Meeting facilitated by Grow & Lead
Amy Quinn aquinn@glcyd.org

GLCYD
Grow & Lead

Appendix - Partner Interview Questions

· What services does your organization provide?

· What are the greatest barriers in providing these services?

· Where do you see the biggest gaps/greatest needs in Marquette and Alger Counties?

· How do you currently partner with CAAM?

· What else could CAAM do to help?

Community Survey

February - March 2020

Rate the following Quality of Life Statements by choosing the answer that best represents how satisfied you are with the following services, programs or access to care in your community.

Answered: 241   Skipped: 0

|	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Access to programs that support senior citizens?	11.39% 27	41.35% 98	10.55% 25	5.91% 14	30.80% 73	237	2.97
Access to quality mental health services?	4.66% 11	14.83% 35	27.97% 66	32.63% 77	19.92% 47	236	2.52
Opportunities to participate in community activities?	21.94% 52	53.16% 126	12.66% 30	3.80% 9	8.44% 20	237	3.76
Access to quality health care?	15.06% 36	43.93% 105	22.18% 53	14.64% 35	4.18% 10	239	3.51
Access to in-home services?	12.39% 29	34.62% 81	13.68% 32	4.70% 11	34.62% 81	234	2.85
Access to quality child care?	5.60% 13	19.40% 45	21.55% 50	12.50% 29	40.95% 95	232	2.36
Access to quality substance abuse services?	4.26% 10	17.45% 41	24.26% 57	16.17% 38	37.87% 89	235	2.34
Quality of pre-schools?	14.10% 33	37.61% 88	8.97% 21	2.14% 5	37.18% 87	234	2.89
Quality of K-12 schools?	18.30% 43	36.60% 86	11.06% 26	3.83% 9	30.21% 71	235	3.09
Access to needed transportation?	10.50% 25	28.15% 67	23.95% 57	21.43% 51	15.97% 38	238	2.96
Opportunities for employment?	4.26% 10	39.57% 93	26.38% 62	8.94% 21	20.85% 49	235	2.97
Access to job training programs?	3.88% 9	21.55% 50	28.45% 66	8.19% 19	37.93% 88	232	2.45
Access to Veteran's services?	7.73% 18	27.47% 64	12.88% 30	5.58% 13	46.35% 108	233	2.45
Availability of affordable housing?	5.93% 14	19.07% 45	33.90% 80	27.12% 64	13.98% 33	236	2.76
Access to home delivered meals program?	15.02% 35	31.33% 73	8.58% 20	3.00% 7	42.06% 98	233	2.74
Access to programs that assist with food distribution and nutrition needs?	9.05% 21	38.79% 90	17.67% 41	4.74% 11	29.74% 69	232	2.93

Rate the following Quality of Life Statements by choosing the answer that best represents how satisfied you are with the following services, programs or access to care in your community.

Answered: 241   Skipped: 0

	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Access to programs that assist adults with special needs?	3.00% 7	30.47% 71	16.74% 39	6.87% 16	42.92% 100	233	2.44
Access to programs that assist adults with dementia or Alzheimer's disease?	3.42% 8	26.92% 63	16.24% 38	5.98% 14	47.44% 111	234	2.33
Access to programs that assist with home weatherization?	4.76% 11	25.11% 58	19.05% 44	9.96% 23	41.13% 95	231	2.42
Access to assistance with tax prep and filing taxes?	10.34% 24	38.36% 89	12.07% 28	4.31% 10	34.91% 81	232	2.85
Access to programs that assist with homelessness?	4.29% 10	20.17% 47	23.18% 54	16.74% 39	35.62% 83	233	2.41

If you could choose only ONE service to receive from Community Action Alger Marquette (CAAM), what would it be?

Answered: 241   Skipped: 0
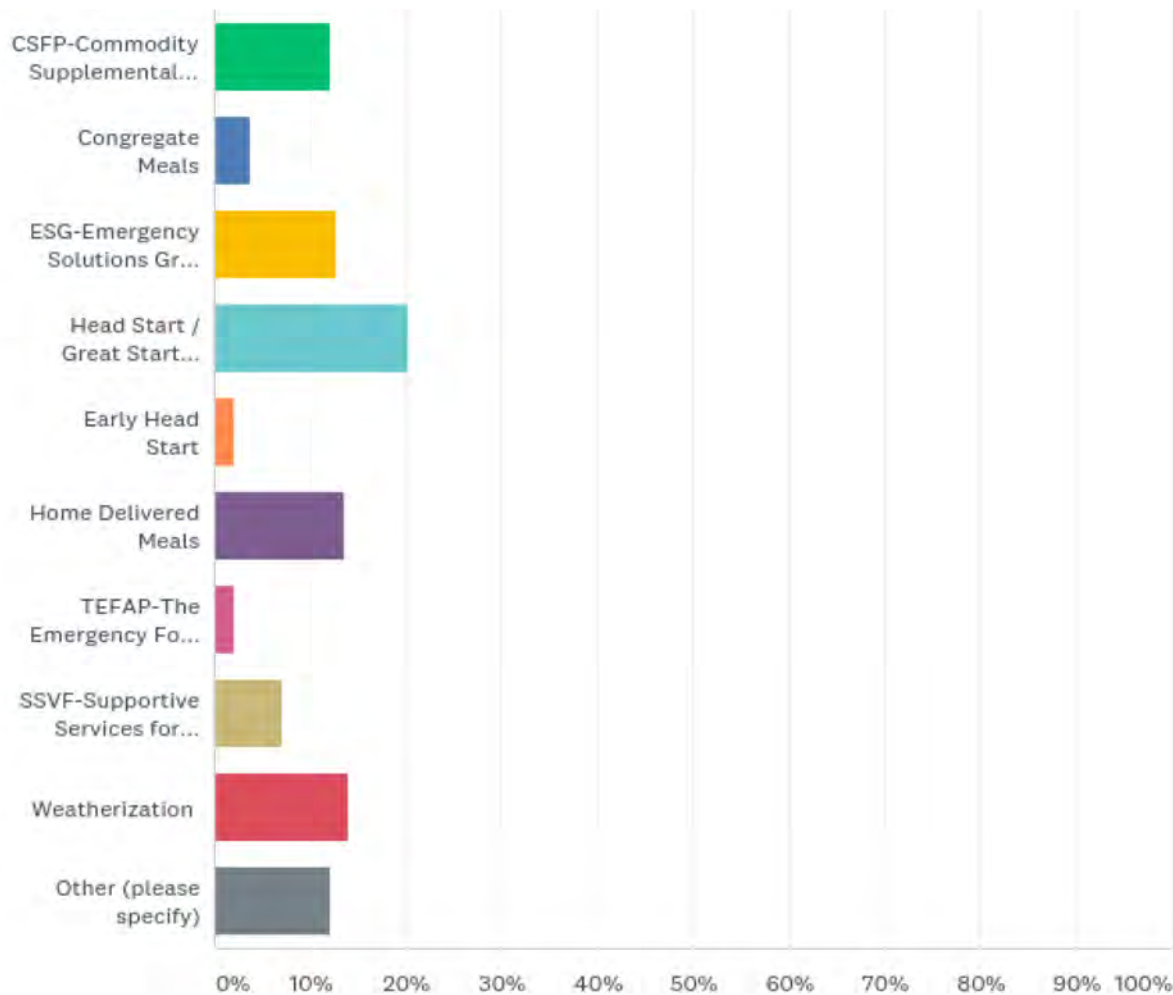
ANSWER CHOICES	RESPONSES	
CSFP-Commodity Supplemental Food Program	12.03%	29
Congregate Meals	3.73%	9
ESG-Emergency Solutions Grant / Homeless Assistance	12.86%	31
Head Start / Great Start Readiness Program (GSRP)	20.33%	49
Early Head Start	2.07%	5
Home Delivered Meals	13.69%	33
TEFAP-The Emergency Food Assistance Program	2.07%	5
SSVF-Supportive Services for Veteran Families	7.05%	17
Weatherization	14.11%	34
Other (please specify)	12.03%	29
TOTAL		241

Of those listed below, what are the three most important community concerns right now for you and/or your family? (SELECT ONLY THREE)

Answered: 241 Skipped: 0

ANSWER CHOICES	RESPONSES	
Affordable housing	55.60%	134
Access to grocery store	9.54%	23
Adult day care	3.73%	9
Food assistance/access to food	19.92%	48
In-home services	14.94%	36
Quality child care	26.97%	65
Quality employment opportunities	34.02%	82
Tax assistance	3.73%	9
Transportation	26.14%	63
Home delivered meals	10.79%	26
Senior services	25.73%	62
Veteran services	10.79%	26
Home weatherization	16.60%	40
Homelessness	14.94%	36
Total Respondents: 241		

The following problems exist in most communities. In your opinion, which are the THREE MOST CRITICAL issues we face in our community?
(SELECT ONLY THREE)

Answered: 231   Skipped: 10

ANSWER CHOICES	RESPONSES	
Aging problems	11.26%	26
Lack of adult day care	3.03%	7
Lack of affordable housing	42.86%	99
Lack of child care	15.15%	35
Domestic violence	11.26%	26
Elder abuse	1.73%	4
Employment	18.18%	42
Homelessness	19.48%	45
Hunger	6.49%	15
Lack of access to grocery store	3.46%	8
Nutrition services	3.90%	9
Mental health services	50.65%	117
Poverty	14.72%	34
Senior services	5.19%	12
Sexually transmitted diseases	0.87%	2
Substance abuse	44.16%	102
Suicide	9.09%	21
High energy costs	12.99%	30
Lack of Veteran services	0.87%	2
Violence	1.30%	3
Lack of transportation	16.45%	38
Other (please specify)	3.03%	7
Total Respondents: 231		

Of the services listed below, please choose the top five services you would MOST like to see continued in our community. (CHOOSE ONLY FIVE)

Answered: 231   Skipped: 10

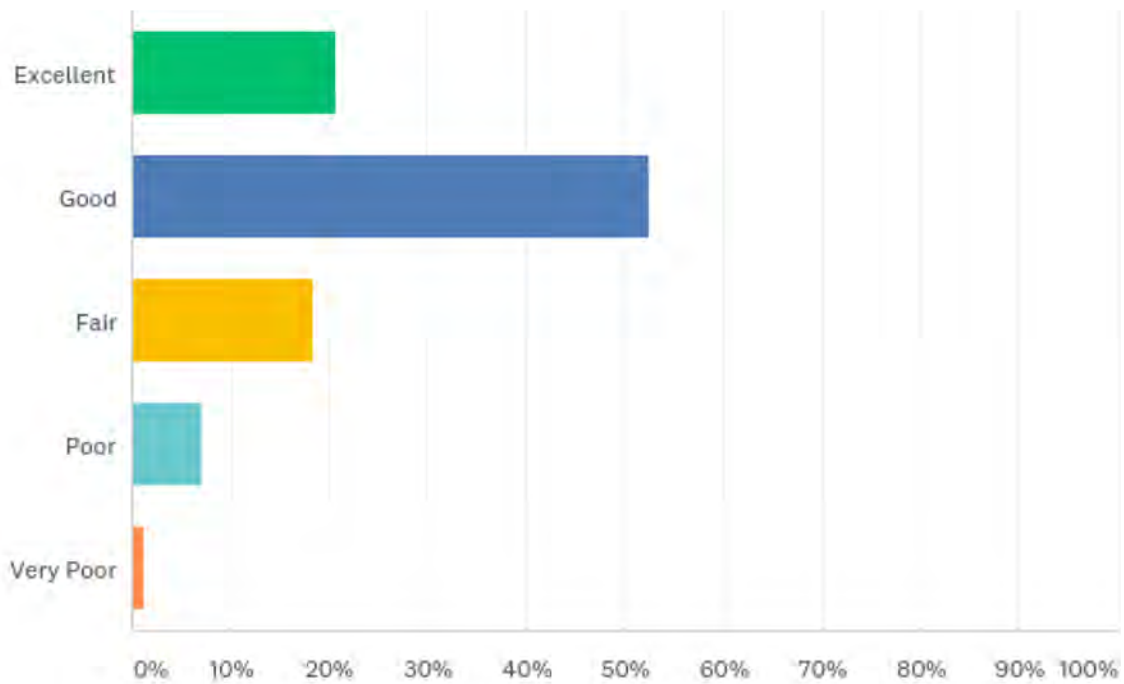| ANSWER CHOICES	RESPONSES	
Congregate meals (meals at senior centers)	12.99%	30
Community mental health services	66.23%	153
Home delivered meals	30.74%	71
Public transportation	48.92%	113
Weatherization	8.66%	20
Housing assistance	40.69%	94
Homeless prevention	29.44%	68
Veteran assistance	21.21%	49
In-home services	19.91%	46
Personal care services	11.26%	26
Tax preparation services	3.46%	8
Commodity Supplemental Food Program/TEFAP	13.85%	32
Retired and Senior Volunteer Program (RSVP)	17.32%	40
Head Start	31.17%	72
Early Head Start	14.29%	33
Substance abuse services	41.13%	95
Utility bill assistance	21.21%	49
Food pantries	32.03%	74
Total Respondents: 231		

Do you have needs or concerns that your community does not meet? (Select ALL that apply)

Answered: 223   Skipped: 18

ANSWER CHOICES	RESPONSES	
A place to live	3.59%	8
Adult day care, foster care or assisted living	5.83%	13
Affordable health insurance	22.42%	50
Affordable housing	28.70%	64
Affordable preschools	8.97%	20
Affordable recreation	10.76%	24
Child abuse prevention	6.73%	15
Dental care	14.80%	33
Drug or alcohol abuse assistance	19.28%	43
Food assistance	10.76%	24
GED or other adult education	5.83%	13
Home care services	5.83%	13
Hospital services	7.62%	17
Job placement/better jobs	21.08%	47
Job training	13.45%	30
Legal Issues	7.62%	17
Medical services (other than hospital)	11.21%	25
Mental health services	39.91%	89
Mortgage assistance	5.38%	12
Nursing home care	1.35%	3
Nutrition education assistance	4.48%	10
Parenting classes	7.62%	17
Prescription drug assistance	14.35%	32

Do you have needs or concerns that your community does not meet? (Select ALL that apply)

Answered: 223   Skipped: 18

ANSWER CHOICES	RESPONSES	
Quality child care	12.11%	27
Reliable transportation	18.83%	42
Spousal abuse assistance	5.38%	12
Utility bill assistance	14.80%	33
Veteran assistance	6.73%	15
None	25.56%	57
Other (please specify)	4.48%	10
Total Respondents: 223		

Overall, how would you describe your physical health?

ANSWER CHOICES	RESPONSES	
Excellent	20.63%	46
Good	52.47%	117
Fair	18.39%	41
Poor	7.17%	16
Very Poor	1.35%	3
TOTAL		223

Overall, how would you describe your mental health?

Answered: 223   Skipped: 18
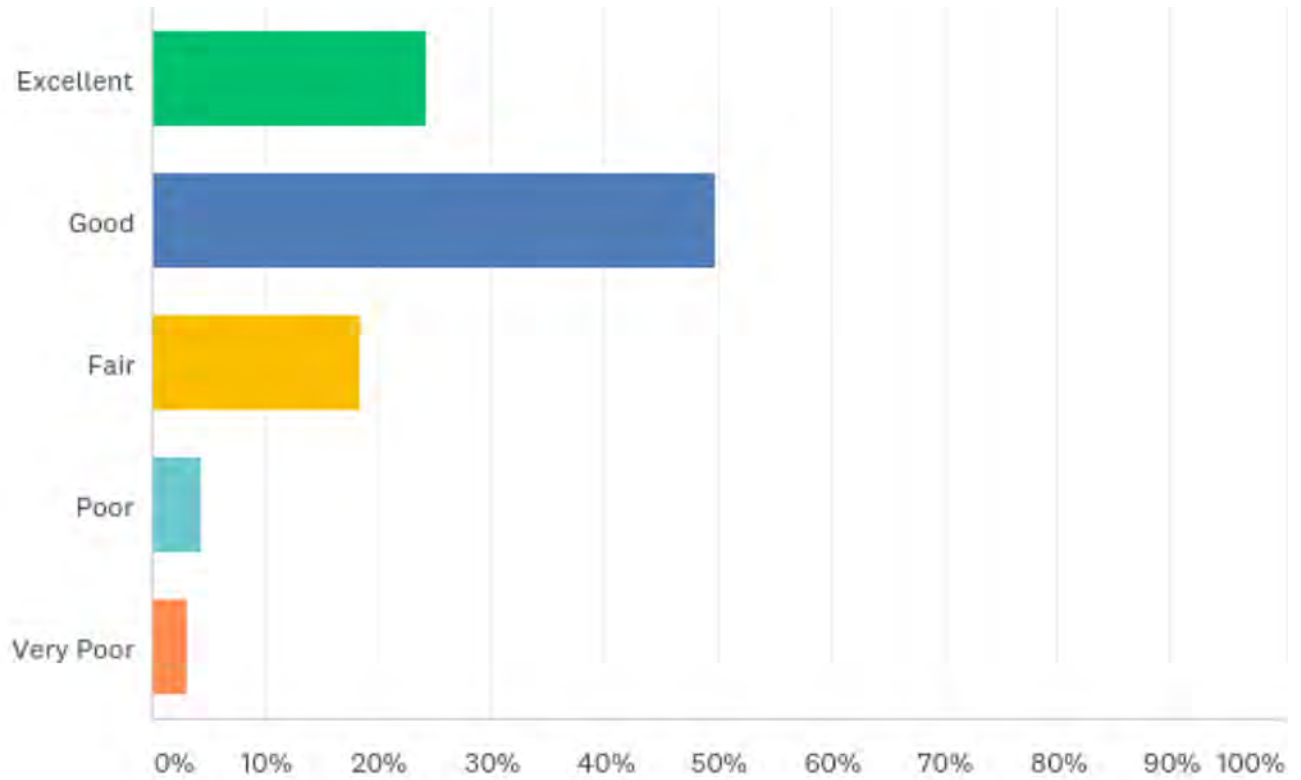
ANSWER CHOICES	RESPONSES	
Excellent	24.22%	54
Good	49.78%	111
Fair	18.39%	41
Poor	4.48%	10
Very Poor	3.14%	7
TOTAL		223

Where do you go to get information about resources in your community? Check all that apply.

Answered: 223   Skipped: 18

ANSWER CHOICES	RESPONSES	
School	15.70%	35
TV	31.84%	71
Newspaper	35.43%	79
Church	20.63%	46
Neighbors/Friends	47.53%	106
Social Media	57.40%	128
Internet	50.67%	113
Community Event	23.32%	52
211	16.59%	37
Family	28.70%	64
Hospital	8.07%	18
Health Department	12.11%	27
Radio	20.63%	46
Community organizations	43.95%	98
Total Respondents: 223		

What do you feel are the barriers to getting resources or assistance in your community? Check all that apply.

Answered: 223   Skipped: 18
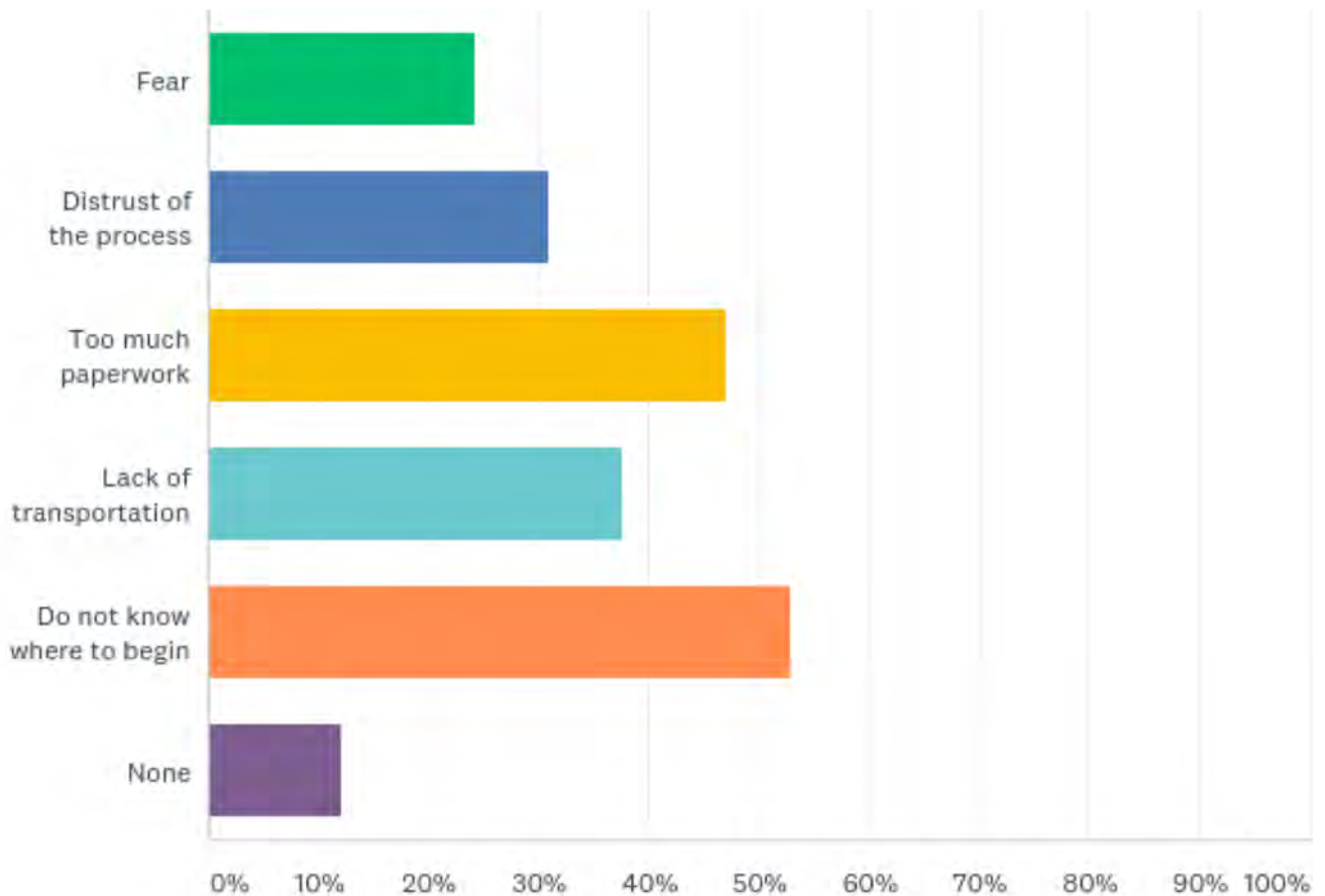
ANSWER CHOICES	RESPONSES	
Fear	24.22%	54
Distrust of the process	30.94%	69
Too much paperwork	47.09%	105
Lack of transportation	37.67%	84
Do not know where to begin	52.91%	118
None	12.11%	27
Total Respondents: 223		

What is your gender?
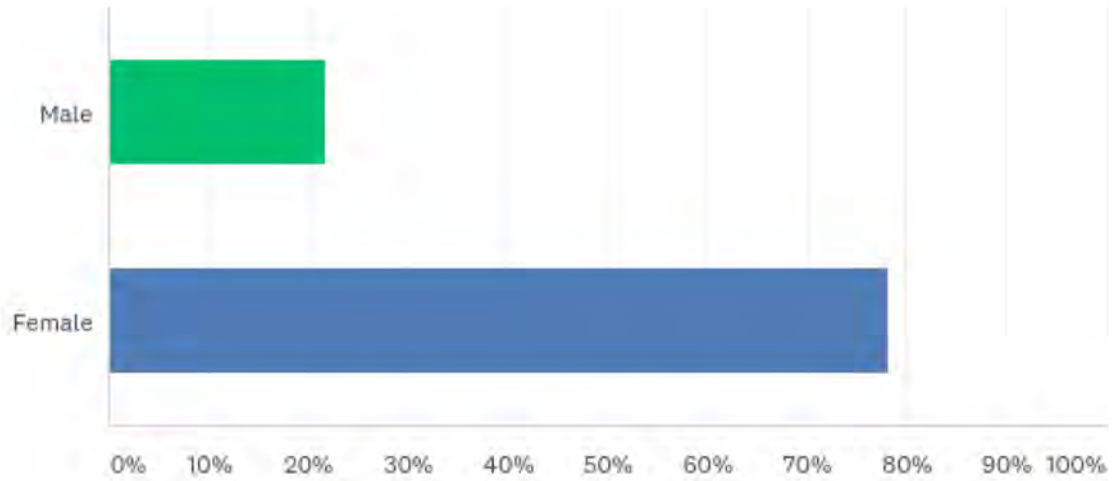
ANSWER CHOICES	RESPONSES	
Male	21.72%	48
Female	78.28%	173
TOTAL		221

Are you a Veteran?
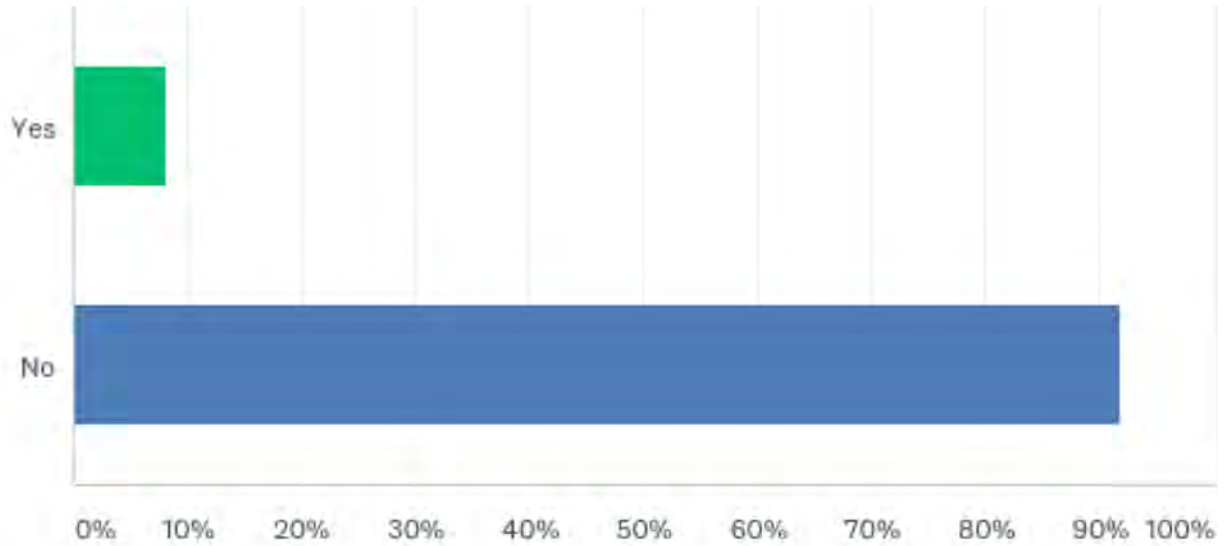
ANSWER CHOICES	RESPONSES	
Yes	8.14%	18
No	91.86%	203
TOTAL		221

What race/ethnicity best describes you?

Answered: 221   Skipped: 20
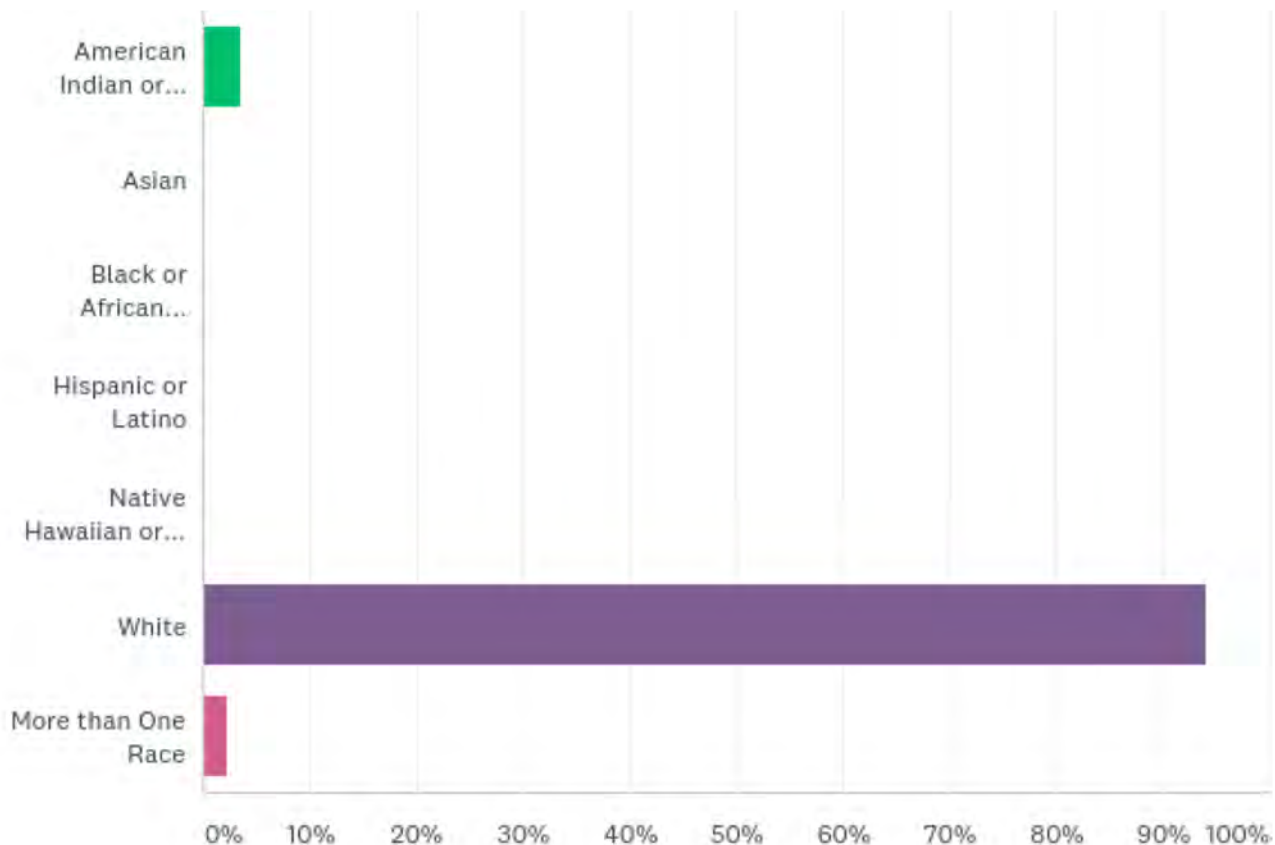
ANSWER CHOICES	RESPONSES	
American Indian or Alaska Native	3.62%	8
Asian	0.00%	0
Black or African American	0.00%	0
Hispanic or Latino	0.00%	0
Native Hawaiian or Other Pacific Islander	0.00%	0
White	94.12%	208
More than One Race	2.26%	5
TOTAL		221

Which of the following best describes your current housing situation?
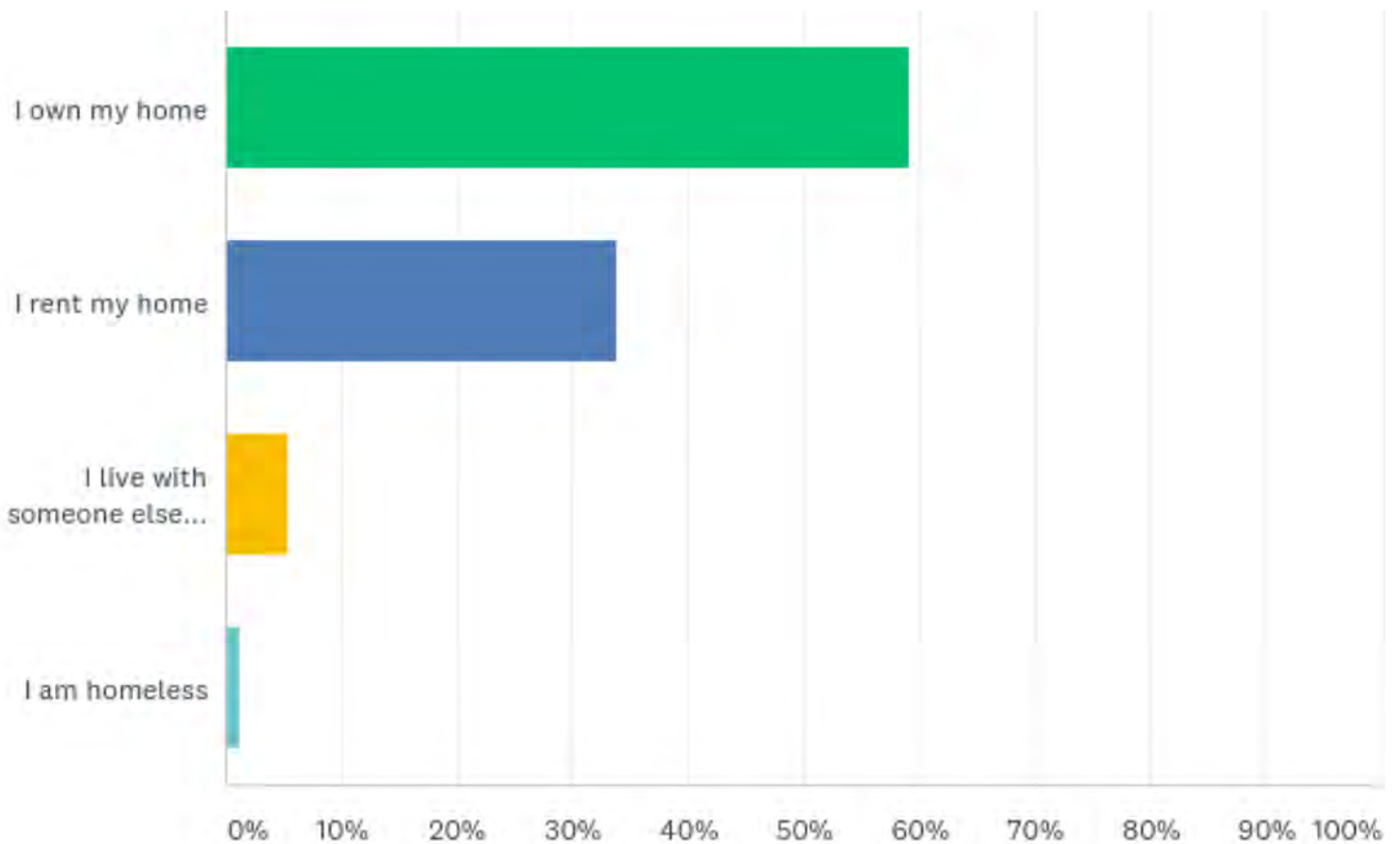
ANSWER CHOICES	RESPONSES	
I own my home	59.28%	131
I rent my home	33.94%	75
I live with someone else (friend, child, parent, other)	5.43%	12
I am homeless	1.36%	3
TOTAL		221

If homeless, where do you sleep at night?

Answered: 10   Skipped: 231

ANSWER CHOICES	RESPONSES	
Homeless shelter	0.00%	0
Tent	0.00%	0
Storage unit	0.00%	0
Motel/Hotel	0.00%	0
Park	0.00%	0
Street	0.00%	0
Foreclosed home	0.00%	0
Abandoned building	0.00%	0
Couch surfing	30.00%	3
Other (please specify)	70.00%	7
TOTAL		10

OTHER (PLEASE SPECIFY)
Not Homeless
Camper trailer
Family
Not homeless
Transition housing (GLRC)
N/A
my home

Do you have health insurance?
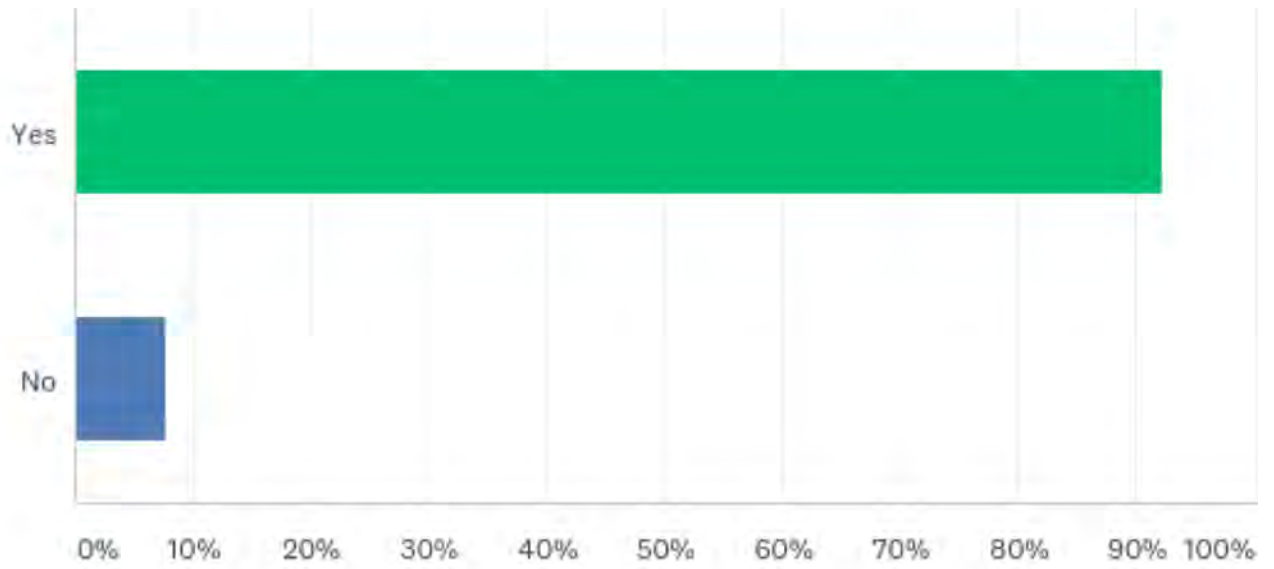
ANSWER CHOICES	RESPONSES	
Yes	92.31%	204
No	7.69%	17
TOTAL		221

Your current employment status:
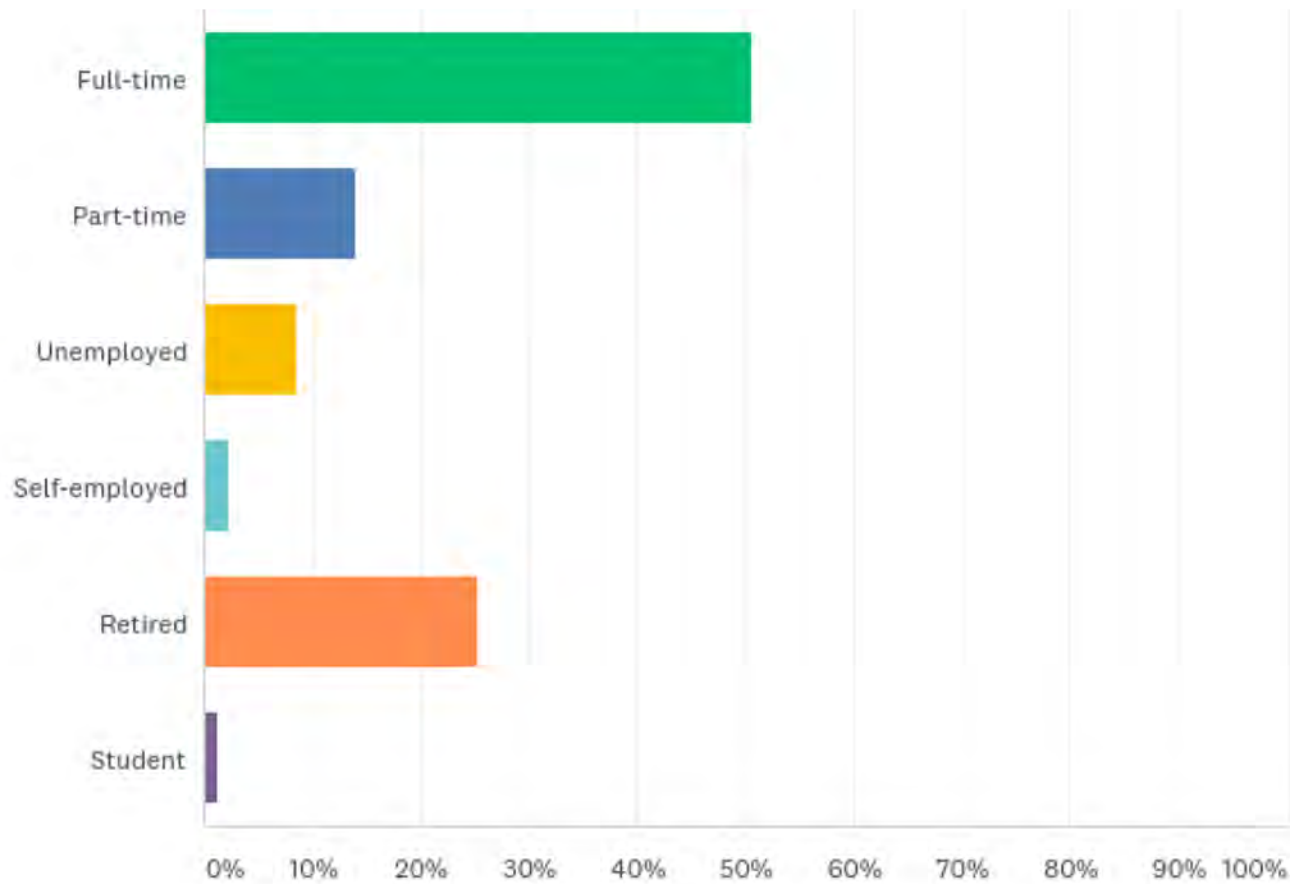
ANSWER CHOICES	RESPONSES	
Full-time	50.68%	112
Part-time	14.03%	31
Unemployed	8.60%	19
Self-employed	2.26%	5
Retired	25.34%	56
Student	1.36%	3
Total Respondents: 221		

If you work, how many jobs do you have?

Answered: 140   Skipped: 101
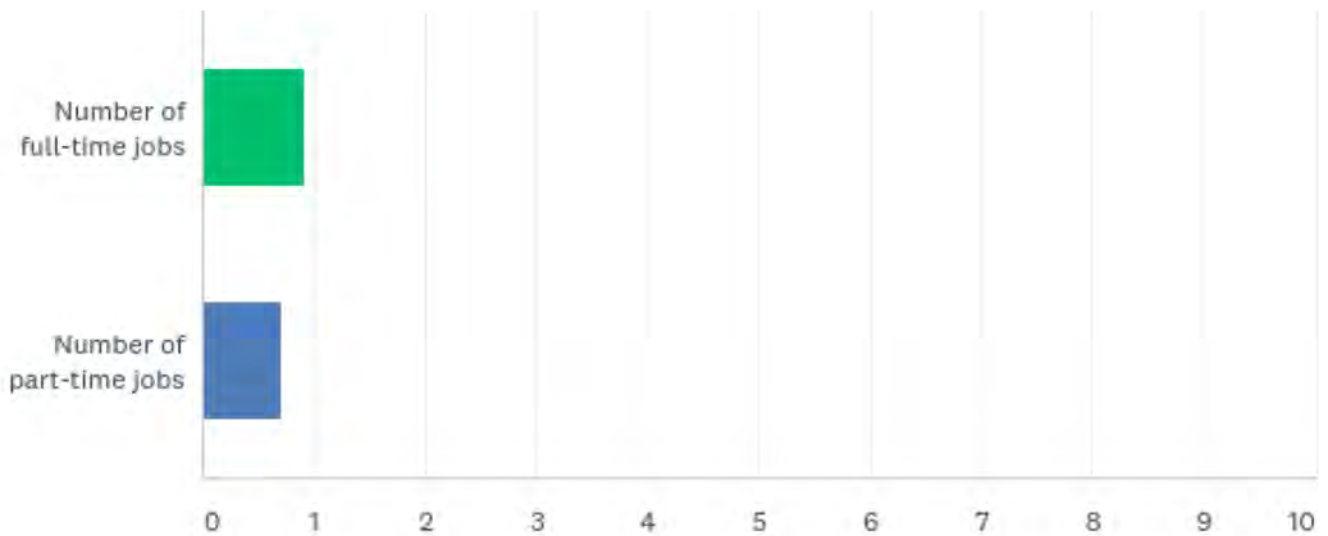
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
Number of full-time jobs	1	113	123
Number of part-time jobs	1	58	81
Total Respondents: 140			

Household income: Choose only one.
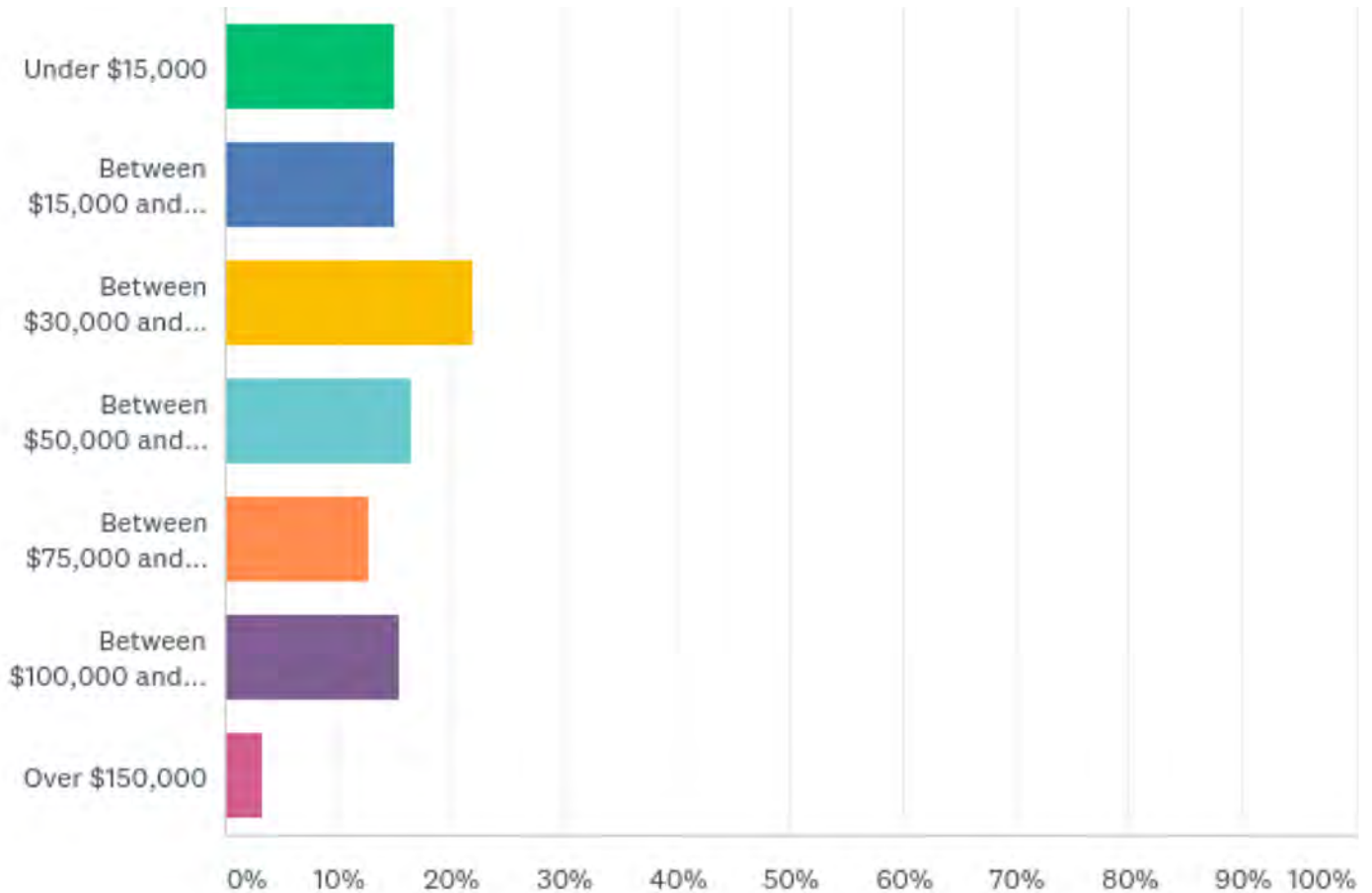
ANSWER CHOICES	RESPONSES	
Under $15,000	15.02%	32
Between $15,000 and $29,999	15.02%	32
Between $30,000 and $49,999	22.07%	47
Between $50,000 and $74,999	16.43%	35
Between $75,000 and $99,999	12.68%	27
Between $100,000 and $150,000	15.49%	33
Over $150,000	3.29%	7
TOTAL		213